

10 January 2022

Dear Parent or Carer,

Ofsted and the Care Quality Commission are re-visiting Staffordshire to review our Special Educational Needs and Disabilities (SEND) Services between 18 – 20 January 2022.

The visit follows on from a 'Local Area Review' that took place in November 2018 which highlighted some strengths as well as some areas that needed improvement.

The main concern was that different parts of the Special Educational Needs and Disabilities system (including education, health and care) did not work together or with families well enough.

In response to this, we worked together, with our partners to develop a Written Statement of Action to drive the improvements we all wanted to see. The re-visit will evaluate how effectively we have made these changes.

Share your thoughts

The enclosed letter from Ofsted and the Care Quality Commission asks all parents and carers of children with special educational needs and disabilities to give their thoughts on the SEND services in Staffordshire.

We encourage you to take your time to complete the survey when it opens on 11 January 2022 and to get in touch with your local Parent Carer Forum.

All of the information you need to share your thoughts (including a link to the survey and the contact details for your local Parent Carer Forum can be found at www.staffordshire.gov.uk/SENDLAR

[Continue to next page to read the letter]

Ofsted
Agora
6 Cumberland Place
Nottingham
NG1 6HJ

Textphone 0161 618 8524
www.gov.uk/ofsted
Lasend.support@ofsted.gov.uk



Re-visit of Staffordshire County Council from 18 January to 20 January 2022.

Ofsted and the Care Quality Commission (CQC) will carry out jointly a re-visit of your local area following the previous inspection that took place between **12 November and 16 November 2018**.

The re-visit will evaluate how effectively leaders have addressed the areas of significant weaknesses detailed in the written statement of action (WSOA). The re-visit will be carried out in line with updated guidance about the return to Area SEND inspection, you can read this guidance [here](#).

During the re-visit, Ofsted and CQC inspectors will be keen to speak to as many children and young people and their parents and carers as possible, specifically about the weaknesses identified in the WSOA. These meetings may take place online

How can local children, young people, parents and carers contribute their views during this local area re-visit?

There are several ways in which children, young people, parents and carers can engage with the re-visit process and contribute their views.

The inspectors will gather the contributions of parents and carers through an online survey and a range of other methods.

1. Parents and carers who would like to take part in this survey can follow this internet link: <https://www.smartsurvey.co.uk/s/StaffordshireCountyCouncilRe-VisitLASEND/>. The survey will open at 12 noon on Tuesday 11 January and close at 12 noon on Monday 17 January 2022.

Parents and carers can submit their contributions via the online survey using the link provided above.

2. Parents and carers can contact their local Parent Carer Forum to find out more about about how they can contribute their views during the local area re-visit.

Details about the local area SEND re-visit will be available on your local authority's website and distributed through the local area's Clinical Commissioning Group/s (CCGs).

Information gathered during the re-visit

During this re-visit, inspectors may collect information about children and young people in the area. They may look at local area records, speak to local area officers and leaders at educational settings, and speak to children, young people and parents or carers. No names will be recorded, but some of the information collected may identify a particular child, young person or adult. Ofsted and the CQC will use this information to prepare their re-visit outcomes letter, and for the purposes set out in their privacy notices. No information will be published that identifies any individual in the outcomes letter.

Ofsted
Agora
6 Cumberland Place
Nottingham
NG1 6HJ

Textphone 0161 618 8524
www.gov.uk/ofsted
Lasend.support@ofsted.gov.uk



If you wish to know more about how we use the information, please see our privacy notice relating to area SEND on our website. If you have any concerns about our use of personal data, please email informationrequest@ofsted.gov.uk and/or the CQC at information.access@cqc.org.uk.

Information on Ofsted's and the CQC's privacy notices is available on the links below:

<https://www.gov.uk/government/publications/ofsted-privacy-notices/social-care-ofsted-privacy-notice#local-area-send-inspections>

<http://www.cqc.org.uk/about-us/our-policies/privacy-statement>

While we recognise that many parents and carers may have views on their experience that extend beyond the focus of the WSOA, we would like parents and carers to understand that the focus of the inspectors during the re-visit will only be the areas of significant weakness identified at the previous inspection. The re-visit team will consider how well leaders have addressed each of the areas of significant weakness detailed in the WSOA. We will not be able to follow up or comment upon individual cases.

You will find information on local areas' duties towards children and young people with special educational needs and/or disabilities on the Department for Education's website:
<https://www.gov.uk/government/publications/send-guide-for-parents-and-carers>.

Yours sincerely

Ann Pritchard
Her Majesty's Inspector